

# Our actions for protect you and us from Covid-19

Valérie and Bruno are ready to welcome you with an even **higher level of quality** and always with **respect for the environment**. Here are the actions and precautions we take **to ensure the health safety of everyone**, before, during and after your stay. To keep the best memory of your stay.

### THE SANITATION

- → The rooms are cleaned and disinfected, between each stay, with a VAPODIL brand 120°C dry steam cleaner. And during the lockdown, we cleaned the entire guest houses.
- ◆ The kitchen and common areas are cleaned daily. We make sure to disinfect contact points such as door handles, soap and alcohol gel dispenser pumps, and stairwells.
- ★ The magnetic card in your room is also disinfected before being put in a personal envelope.
- We have installed disinfectant footbaths at the entrance of the house for your shoes.
- ♣ In your room during your stay, we provide a minimum service to replenish the necessary supplies and in case of dirty damage. We let you order your bed. We recommend a 20 minutes daily aeration taking care to fully open the curtains before maneuvering the window. If you wish, we put at your disposal a cleaning kit with Sutter Ecolabel products.
- ◆ For a stay of one week, we will offer a complete cleaning of your room
  + change of bed linen and bathroom in the middle of your stay.

Dry steam at 120°C and jet power allow for the bactericide, fungicide, levuricide and sporicide efficacy of our VAPODIL system <a href="www.vapodil.com">www.vapodil.com</a>. Verified by an independent laboratory report (CLODIA). As these organisms are more temperature resistant than viruses, the virucidal activity of Vapodil is therefore evident (ANSES report).

#### YOUR MEALS

For total autonomy, and to enable you to avoid the places of public catering, you can take all your meals in La Dixmeresse with **a wide choice of formulas**.

The traditional table d'hôtes is suspended until further notice, but we offer **many other solutions** below knowing that our catering is appreciated (see Tripadvisor



reviews + 10 on Booking) and has been labeled «Renaissances News» for its quality of food and its « art de vivre ».

Our dining room guarantees a minimum spacing of **3 meters between guests** of **2 tables** (maximum of 8 people per table). The terrace and garden offer all possible distance.

- ◆ For our 5 rooms, breakfast will be served indoors for 2 tables maximum on 3 time slots: 8:30/ 9:00/ 9:30. If the weather is favourable, the terrace service can be arranged between 8:30 and 10:00 as there is enough space for everyone. The self-service buffet has been abolished, but the entire range of products, which is mainly «homemade» or organic, is maintained with individual table service (hot drinks, bread and pastries, jams, cereals, yogurt, cheese and eggs).
- ♣ For your meals, several formulas are possible:
  - Our menus (dish, cheese, dessert for 19 € / 11 € for 3-10 years) with each day a «homemade» dish and dessert and, if notice period, possibility to adapt the menu according to your wishes
  - A choice of unique «homemade» dishes at 9 €
  - Complete picnic basket according to your tastes prepared by us, by reservation for 13 €/pers or possibility of planning your own picnic on the terrace or garden.
  - Our selection of organic Loire Valley wines from the best estates at producer prices.
  - Access to the kitchen garden will be possible, on request, according to the possibility of nature and quantity for 3 €/kg (tomatoes, salad, beans, peas, zucchini, cucumbers, aubergines, potatoes).
  - A choice of drinks and ice cream.

**Providing of the kitchen equipped** to cook your products by yourself in autonomy cannot be done in compliance with the sanitary constraints Covid except in case (possible, but rare) where you would be alone in the house. If necessary, a supplement of  $\in$  8 for the cost of making the equipment available, clean linen and cleaning and disinfection will be charged.

#### THE LIVING SPACES

- ◆ Our 5 bedrooms are spacious ranging from 26 to 37 M² (excluding sanitary areas), well equipped, and above all are bright with, for all, windows opening on the south and the garden, but also the village (and vineyards for Rabelais room).
- Our 5 rooms are on 3 levels, this means that the management of the comings and goings of each resident easily avoids crossovers. Same for private parking spaces.
- ◆ The 36 M² living/dining room is large enough to respect the social distances.



- → The 55 M² of the terrace and the 300 M² of garden around the water basin are accessible to you according to your desires with garden furniture in sufficient number to choose its place in the shade of trees or umbrellas, or in the sun.
- ★ There is also the « shell bin » for water games of children.

#### THE GESTURES OF PROTECTION

We respect ourselves and recommend that you respect :

- ★ Wearing the mask when traveling in common areas and property
- Respect for social distances
- The use of shoe disinfection footbaths

We provide **hydro-alcoholic gel** in the kitchen and you have **Ecolabel soap** dispensers in rooms.

## HOURS AND FORMALITIES OF CHECK-IN AND CHECK-OUT

We change the hours **to compensate for the extra time** we need to clean and disinfect rooms and common areas.

**CHECK-IN:** From 17.00 and always until 22.00 (unless expressly requested)

**CHECK-OUT:** Free the room no later than 10:30 am, but you can stay in the common areas and leave later

**All reception formalities will be done remotely**. At best before your arrival, except in case of last minute booking.

For the payment of your stay, it will be done **without contact** via emails. Two possibilities following validation by you of the invoice sent by email on the morning of your departure:

- We will remotely debit the credit card whose N° you have given us as a guarantee.
- You send us a bank transfer with the proof of payment before your departure.

Thank you for taking the time to read this document. It will facilitate **the health** safety and serenity of your stay in La Dixmeresse. These measures also guarantee a friendly and warm relationship throughout your stay. We will take care of this and remain attentive to your well-being for our pleasure to receive you and respect your trust.